

COUNCIL ON HIGHER EDUCATION

HEQSF Category B: End-user Training

27 November 2013

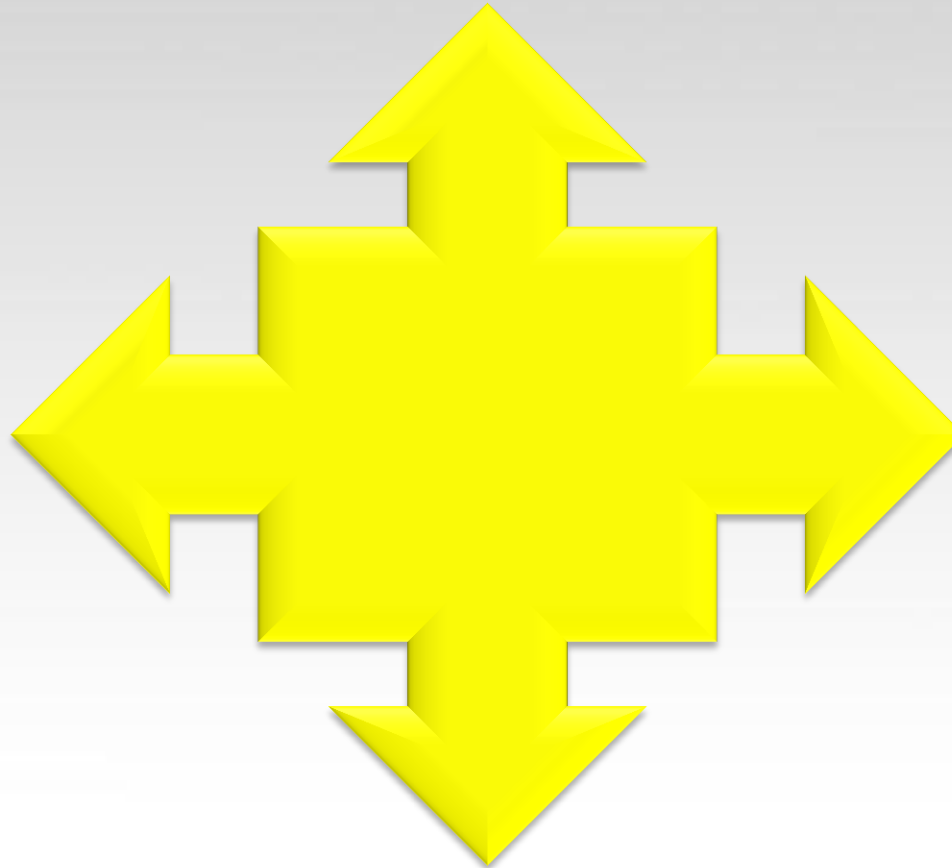
CATEGORY B ONLINE PROCESS



PREPARATORY PHASE

September 2013 – March 2014

Tools
heqsf-online
development
Pilot and
testing



Users
End-user training
27 November
2013
6 February 2014

CHE Priorities
Planning
Development
Training

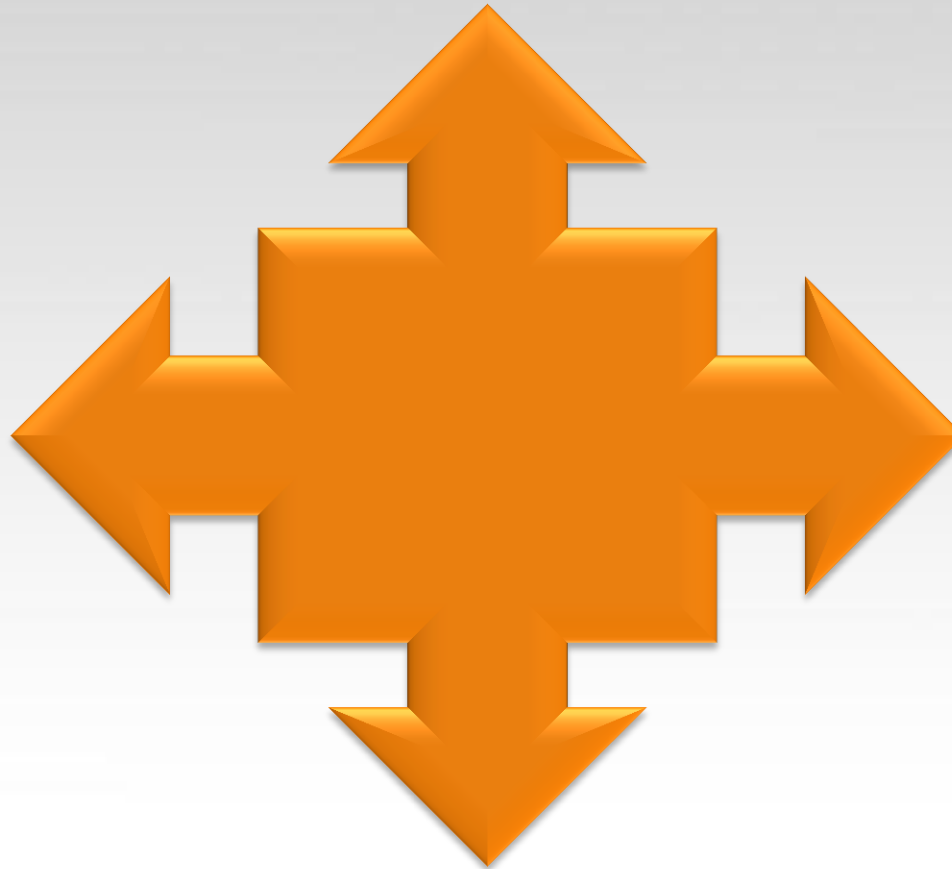
INSTITUTIONAL SUBMISSION

November 2013 – March 2014 (June 2014)

Tools

heqsf-online

Online
submission
Module
upload
System
maintenance



Users

User support

[heqsfonline@che.
ac.za](mailto:heqsfonline@che.ac.za)

Queries

Technical support

CHE Priorities

Query response
User capacity
Training

SCREENING

January 2014 – March 2014 (July 2014)

Tools
heqsf-online
S1, S2, S3
Comments
Recommendations



Return to
institution

User
User support
CHE internal
capacity

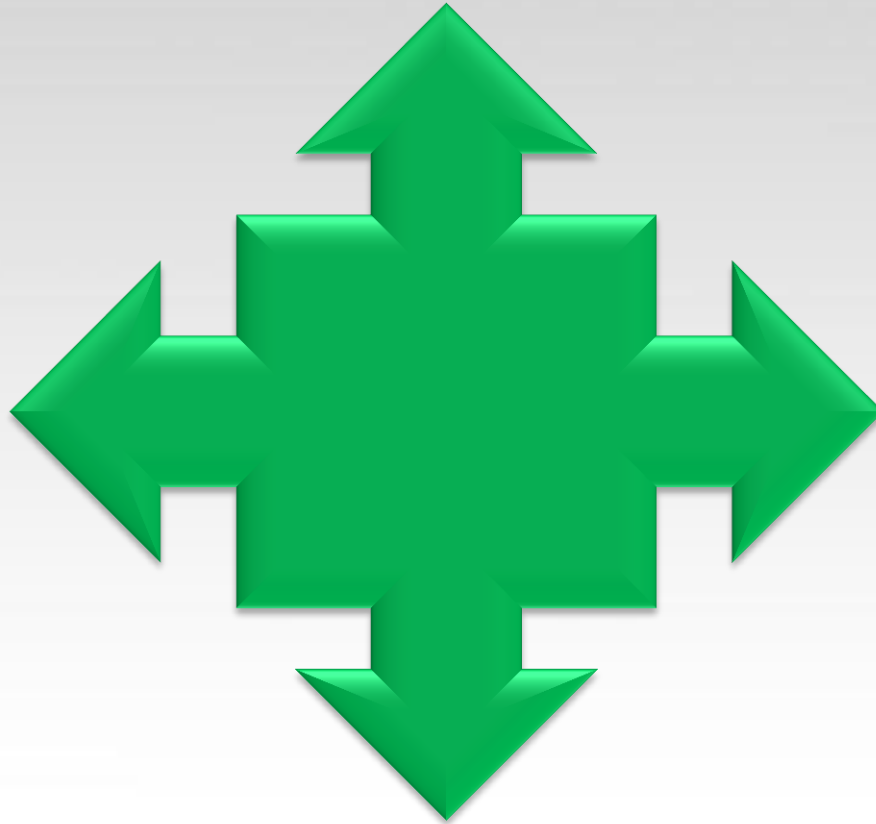
CHE Priorities
Screening criteria
Capacity building
Gatekeeping

Return to institution

EVALUATION

April – June 2014 (August 2014)

Tools
heqsf-online
S1, S2, S3
Subject-matter experts



User
User support
Evaluator training

CHE Priorities
Selection criteria
Capacity Building
Evaluation Criteria
Gatekeeping

SUB-AC REVIEW

23-27 June 2014 / 18-19 September 2014

Tools

heqsf-online

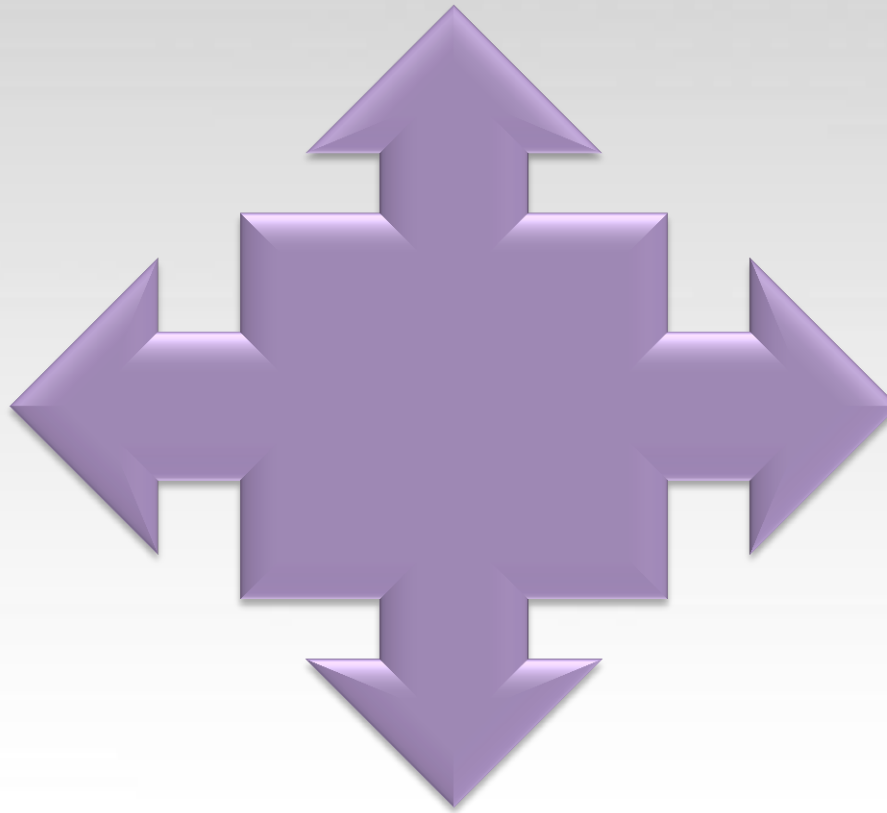
Quality

specialists

Online review

Cluster

Review



Return to
institution

Users

Recommendations

Inst corrections

HEQC Decision

CHE Priorities

Review criteria

Capacity building

Gatekeeping

Return to institutions

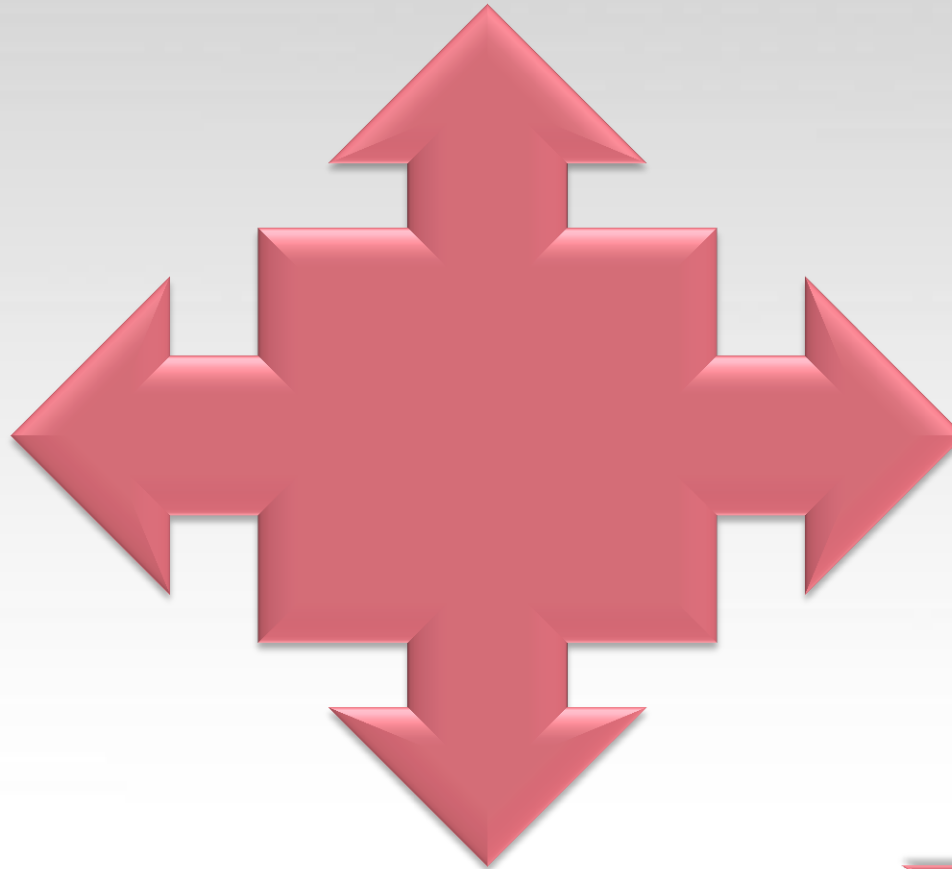
HEQC OUTCOME

3 September 2014 / 6 October 2014

Tools

heqsf-online

Data extract
Capture
online
outcomes



Users

Outcomes

Heqsf-aligned and
deemed
accredited
Re-categorised

CHE Priorities

Decision-making criteria
Capturing decisions

Outcomes to
institution



Effective communication to institutions and stakeholders

Foundation Higher Education

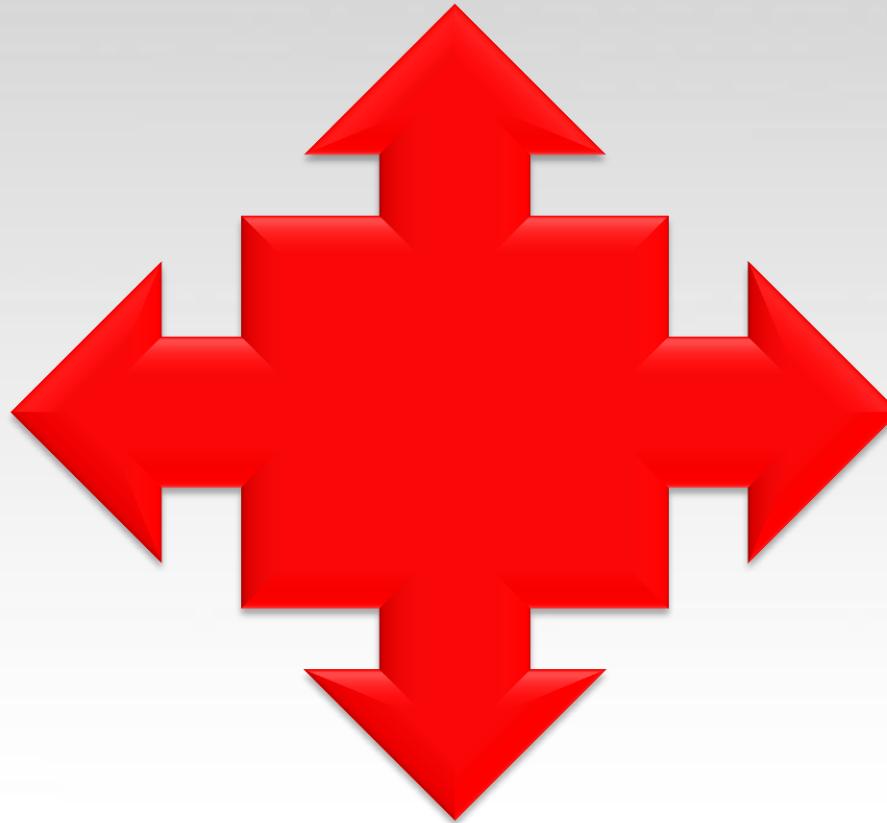
INSTITUTIONAL RESPONSE

31 January 2015

Tools

heqsf-online

Representation
Quality of
improvement
Progress
reports



Users

User support

[heqsfonline@che.
ac.za](mailto:heqsfonline@che.ac.za)

Queries

Technical support

CHE Priorities

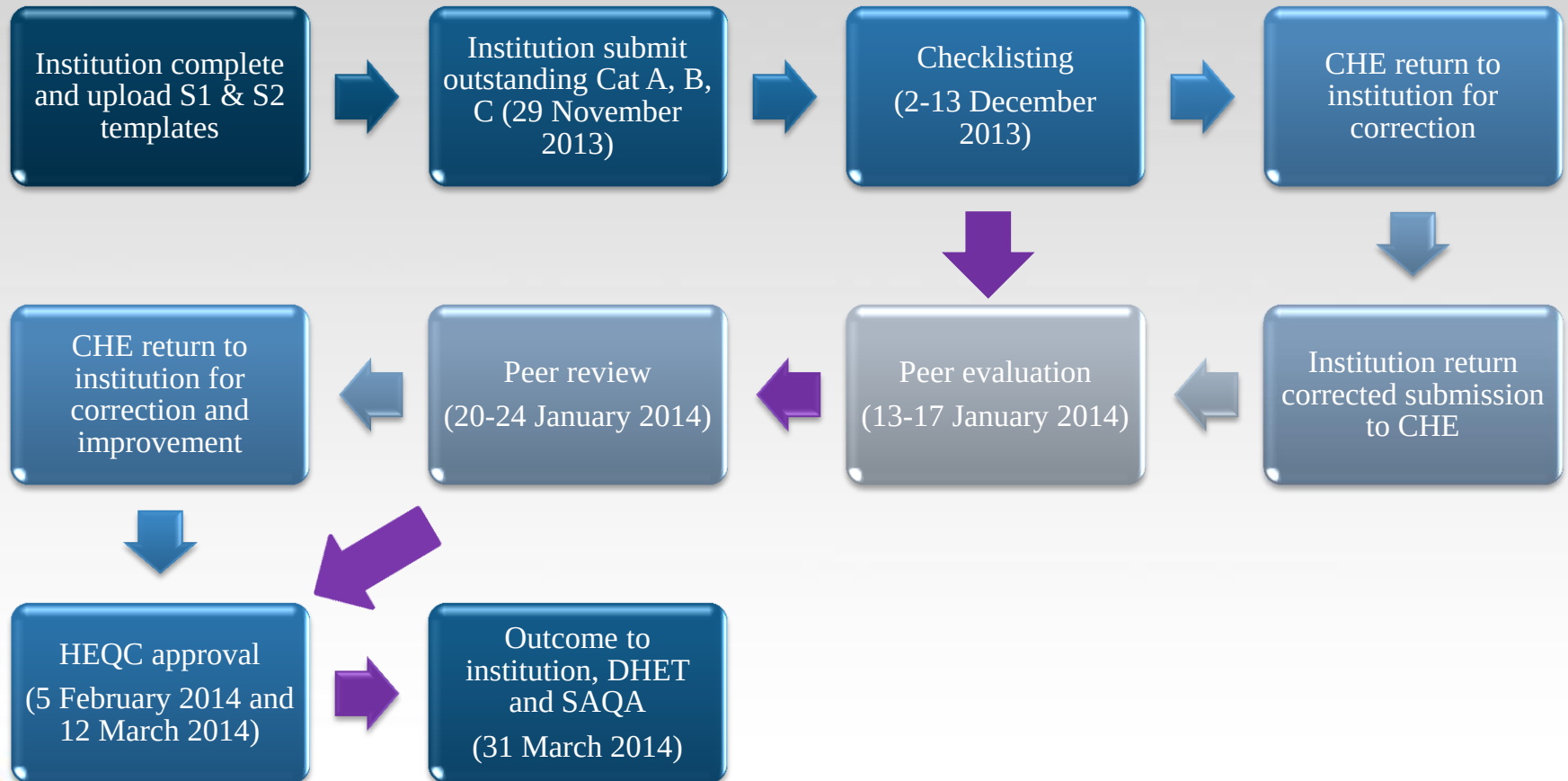
User capacity

User support

Quality of response

Deadlines

HEQSF – OUTSTANDING SUBMISSIONS



HEQSF-ONLINE DEMO

Website: heqsf-support.che.ac.za

Username:

[Institutional Administrator e-mail address]

Password: training

Contacts...

HEQSF

Queries, technical user support, content

heqsfonline@che.ac.za