

QUALITY CHALLENGES IN MERGED AND HISTORICALLY DISADVANTAGED INSTITUTIONS

HIGHER EDUCATION QUALITY COMMITTEE (HEQC)

Graduate Centre (Room 1-70), University of Pretoria

PROGRAMME

DAY ONE: 10 OCTOBER

8:00 – 9:00 Registration

Morning session:

9:00 – 9:15 Opening and welcome (Dr Lis Lange, Acting Executive Director: HEQC)

9:15 - 9:55 “Quality Assurance as the Developer of Laurea” (President Dr Pentti Rauhana, Laurea University of Applied Sciences, Finland)

9:55 – 10:35 “Helia University of Applied Sciences - Helia Model to Translate Strategy into Action for Satisfied Customers” (President Dr Ritva Laakso-Manninen, Helia University of Applied Sciences, Finland)

10:35 – 10:50 Refreshments

10:50 – 11:30 “Developing the nationwide network institution structurally – the case of Diaconia University of Applied Sciences” (President Dr Jorma Niemelä, Diaconia University of Applied Sciences)

11:30 – 12:15 Break away groups

12:15 – 13:00 Report back and discussion

13:00 – 14:00 LUNCH

Afternoon session:

14:00 – 14:40 “Curriculum challenges in developing a new academic programme structure at the Nelson Mandela Metropolitan University” (Prof Martin Oosthuizen, Senior Director: Centre for Planning and Institutional Development, Nelson Mandela Metropolitan University)

14:40 – 15:20 “Developing new quality management systems at the Durban University of Technology” (Mrs Lesley Anne Cooke, Quality Manager: Centre for Quality Promotion and Assurance, Durban University of Technology)

15:20 – 15:35 Refreshments

15:35 – 16:20 Break away groups

16:20 – 17:15 Report back and discussion

18:00 DINNER

DAY TWO: 11 OCTOBER

8:30 – 9:10 “Finnish audits of quality assurance systems in the context of structural development challenges of higher education institutions” (Dr Seppo Saari, Project Manager: Finnish Higher Education Evaluation Council (FINHEEC))

9:10 - 9:50 “Refining institutional quality management systems at the University of Fort Hare” (Mrs Kuselwa Marala, Director: Total Quality Management, University of Fort Hare)

9:50 – 10:10 Refreshments

10:10 – 10:50 “Refining institutional quality management systems at the University of the Western Cape” (Mr Vincent Morta, Quality Manager: Institutional Planning Office, University of the Western Cape)

10:50 – 11:30 Break away groups

11:30 – 12:15 Report back and discussion

12:15 Closure (Dr Lis Lange, Acting Executive Director: HEQC)

12:15 – 13:00 LUNCH
